

1 BEFORE THE
2 ILLINOIS COMMERCE COMMISSION
3 IN THE MATTER OF:)
4 METROPOLITAN PIER and)
5 EXPOSITION AUTHORITY) 01 -0503
6)
7 Application for certificate)
8 to provide pay telephone service)
9 within the State of Illinois)

10 Chicago, Illinois
11 August 23, 2001

12 Met, pursuant to notice.

13 BEFORE:

14 Ms. Claudia Sainsot, Administrative Law Judge.

15 APPEARANCES:

16 MS. CATHERINE ANTONELLI
17 301 East Cermak Road
18 Chicago, IL 60616
19 for the applicant.

20 SULLIVAN REPORTING COMPANY, by
21 MICHAEL R. URBANSKI, C.S.R.,
22 License No. 084-003270

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I N D E X

			Re -	Re-	By
Witnesses:	Direct	Cross	direct	cross	Examiner

	E X H I B I T S		
APPLICANT'S	For Identification		In Evidence

1 JUDGE SAINSOT: By the authority vested in me by
2 the Illinois Commerce Commission I now call Docket
3 No. 01-0503. It is the application of the
4 Metropolitan Pier and Exposition Authority for a
5 certificate to provide pay telephone services
6 within the State of Illinois.

7 Will the parties -- party identify
8 itself for the record, please.

9 MS. ANTONELLI: Good morning, your Honor.

10 My name is Catherine Antonelli. I'm a
11 staff attorney with the Metropolitan Pier and
12 Exposition Authority whose address is 301 East
13 Cermak Road, Chicago, Illinois, 60616.

14 JUDGE SAINSOT: Thank you.

15 I will ask -- could you maybe tell me
16 who your witnesses are and then what they do and
17 maybe I could figure out who to ask what.

18 MS. ANTONELLI: Certainly. Let me start with
19 Susan Cope who is the Focus One communications
20 manager, and she could ask you -- she could answer
21 questions with respect to the day-to-day
22 operations.

1 Steve Puttroff is our senior utilities
2 manager of Focus One which is the department who
3 will be overseeing the pay telephones.

4 And Bill Mitchell is a technician --

5 MR. WILLIAM MITCHELL: Superintendent.

6 MS. ANTONELLI: Superintendent and technician
7 for Focus One, and can answer any technical
8 questions.

9 JUDGE SAINSOT: And you have --

10 MS. ANTONELLI: I have one other person with me
11 as an observer from our legal department is Theresa
12 Kresich.

13 JUDGE SAINSOT: Okay.

14 Before we begin, I did -- I was unable
15 to get the -- as we have spoken about briefly off
16 the record, unable to download the financial
17 records of Metropolitan Pier Authority. And do you
18 have a copy?

19 MS. ANTONELLI: Your Honor, I do have a copy of
20 the annual report which has the financial
21 provisions in there.

22 JUDGE SAINSOT: Oh, now I know why the clerk's

1 office wasn't able to scan it. It's in color.

2 MS. ANTONELLI: This is probably what you need
3 to look at.

4 JUDGE SAINSOT: Right. Thank you very much.

5 Let me just get myself a little more
6 organized here.

7 Why don't we swear Ms. Cope in.

8 (Witness sworn.)

9 SUSAN COPE,

10 having been called as a witness herein, after
11 having been first duly sworn, was examined and
12 testified as follows:

13 EXAMINATION

14 BY

15 JUDGE SAINSOT:

16 Q. The Metropolitan Pier Authority, if you
17 know, it is a political subdivision, is it not?
18 It's a body politic?

19 A. Yes.

20 Q. Located within the State of Illinois?

21 A. Yes.

22 Q. Thank you. I'm just looking for one thing

1 here. I can't find it.

2 Do you know what kind of service the

3 Metropolitan Authority intends to provide?

4 A. We will provide pay phone service.

5 Q. Right. Okay. Do you know whether those

6 pay phones will include touch dialing?

7 A. Yes, they will. We have touch-tone

8 dialing.

9 Q. Access to 911?

10 A. Yes.

11 Q. Access to an operator without a coin?

12 A. Yes.

13 Q. Compliance with the laws regarding the use

14 of a pay station by the disabled?

15 A. Yes.

16 Q. Capability to complete local and long

17 distance phone calls?

18 A. Yes.

19 Q. Unlimited duration for local calls with

20 additional coins --

21 A. Yes.

22 Q. -- without additional coins?

1 Messages explaining the general
2 operation of the telephone?

3 A. Yes.

4 Q. Okay. Dialing instructions for emergency
5 service?

6 A. Yes.

7 Q. The name of the owner of the phone?

8 A. Yes.

9 Q. How you would -- a customer would go about
10 reporting service problems?

11 A. Yes, that would be clearly displayed.

12 Q. And how about how a customer would go about
13 receiving a credit for a faulty phone call?

14 A. Yes.

15 Q. Could you briefly describe the experience
16 that Focus One has with pay telephones?

17 A. Focus One is an umbrella of all the utility
18 services that the Authority provides. Within that
19 division comes the telecommunications department.

20 The telecommunications department has
21 provided telecommunications services for in-house
22 staff, tenants and show personnel for ten years.

1 Within that staff there are eight
2 full-time I.B.E.W. Local 134 representative
3 employees, 17 part-time I.B.E.W. Local 134
4 employees, and five nonrepresented -- five
5 full-time employees. And we have been doing
6 telephones for, like I said, for ten years.

7 And Bill Mitchell, the superintendent,
8 has been in telecommunications for over 30 years,
9 12 years with the Authority.

10 We have not specifically provided pay
11 phone service. However, we have reviewed
12 Commission statements and we work with the various
13 vendors and we do do other telephone work.

14 Q. Okay. Thank you. If you know, could you
15 describe the managerial background of the persons
16 that would be in charge of the pay phones, if you
17 know?

18 A. Bill Mitchell has, like I said, 30 years in
19 telecommunications. He's the superintendent within
20 the department. And he has 12 years with the
21 Authority and he is formerly from AT&T?

22 MR. WILLIAM MITCHELL: Uh-huh.

1 THE WITNESS: I have been in telecommunications
2 for ten years, with the Authority for six years,
3 and I'm -- I program and right now handle the bills
4 and various management responsibilities within the
5 telecommunications department.

6 Q. Okay. Thank you very much. I think that's
7 it. Oh, one more question.

8 Are you planning on providing
9 operator-assisted services?

10 A. Yes.

11 JUDGE SAINOT: Okay. I think that's it. Okay.
12 The record will be marked heard and taken.

13 (Whereupon, a discussion
14 was had off the record.)

15 JUDGE SAINOT: You have Part 710 and Part 735,
16 right?

17 MS. ANTONELLI: That's correct.

18 JUDGE SAINOT: For the record, the applicant is
19 requesting a waiver of Part 710 and Part 735 of the
20 regulations governing telecommunications services.

21 Okay. Anything else?

22 MS. ANTONELLI: That's it.

1 JUDGE SAINOT: Okay. Thanks very much.

2 HEARD AND TAKEN

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